

Patron Compliments and Concerns
October 2007

Signed Compliments and Concerns:

1. I would love it if the website had a feature that would notify me when one of my favorite authors (from a list on website) had a new book published.
2. Keep up the good work! The library is my favorite place. You guys that work here make it wonderful again and again.
3. I love the access to the Tumble books online. My kids at home and school love them!
4. It would be nice to have the library close earlier on Friday nights and stay open longer on Saturday night. There are football games & then basketball games on Friday nights and it would be more convenient for students both college & high school to be able to go to the library on Saturday evening.
5. I rented some DVD's and VHS tapes last week. I did enjoy all. Just wondering if someone on your staff could possibly wipe off with some kind of cleaner the outside of the plastic boxes/containers of the DVD's and VHS tapes when they are returned. I know these items do get used but it was disappointing to get a tape and find the outside of containers having grunge on them.
6. I like the old movies. It's hard to find them on the shelf. A classic label on the DVD's would be very nice. Also noire is another label idea.
7. I just shared the women's restroom with a woman and two preschoolers. Only the oldest could reach water faucet. How about a step stool for small children?
8. Thank you for adding Plots & Pizza for middle scholars. My sister and I really enjoyed Brown Bag Book Club. I was wondering, could you add a group for high schoolers? I'm a sophomore and would like to see a teen/high school version. Thanks.

Unsigned Compliments and Concerns:

1. The bike lock up area is looking rather bad. The concrete has something poured all over it.
2. The person or persons who set up the display for Constitution Week did an outstanding job. The wonderful selection of books (even an audio book included) and DVD's should pique anyone's interest in learning more about our constitution. I have a reading list on this topic to last for quite a while. Thank you so much for an excellent display.
3. Your Youth Services Department is just fantastic!! They are always so patient with the children. Kudos to all the staff.
4. I brought my 90 year old father in to look at the new books. I moved a quite heavy chair over to them for him. He got up for a minute and someone took his place on the chair. It, therefore, struck me that having a chair or two, preferably on castors, in that area might be a very helpful to many patrons.