

Grace A. Dow Memorial Library
Drive-Up Return Comments
Compiled March 13, 2008

1. I think a drive-up book drop is a GREAT idea. It will be much safer method for people both young and old who come to the library if they don't have to park, get out and cross traffic, etc. to drop their books. Many people are always in a hurry to get someplace, I think this service would help to speed this up for most people.
2. Please let the Library Board know that I feel a drop-off box for library books would be an asset. I often return my books and CDs before or after regular business hours and am glad to finally be able to return books on CD in the box. A less expensive and conveniently-located alternative would be a mailbox type of box that is well-anchored in the center island. Library employees could empty it through the day for less than \$70,000. Thank you.
3. I would love to see a drive thru book drop. The five minute parking spaces and the outside book drop are helpful, but they are often in use when I go to the library to return my books. Just yesterday I wanted to drop off a book and both 5 minute parking spaces were taken and there was a Dial a Ride bus in the fire lane so I had to park farther away and leave my young daughter in the car while I dropped off the book. I hope the library is able to get funding for this project of adding on a drive thru book drop because I know many people who would benefit.
4. I have been reading about your efforts to possibly implement a drive up book drop. I realize that funding is tight and that this service may not be feasible unless alternative funding sources are obtained - but I see this as a most needed service. As a patron, I have never been at the Library when the parking lot has not been almost full. People regularly double park their cars to drop off their books (when there is not close parking available) In addition, I have seen children darting amongst cars to return books for parents who are waiting inside their cars. With the high level of volume that the library sees on a daily basis - the drive up drop-off is necessary for the convenience and SAFETY of all.
THANK YOU!
5. Question: Will the new "roundabout"/drive-up mean less parking spaces for the library?
There needs to be more spaces not less.
6. I strongly oppose money spent on a drive-up drop box! Much more worthwhile items, etc. can be purchased for such a sum. Think we are fortunate and should be grateful for the drop box we now have!