

## PATRON COMPLIMENTS AND CONCERNS - MAY 2008

### SIGNED COMMENTS:

1. We love the Children's Books on CD and would like to see more of these, especially the classics and older Newbery. Also love the American Girl mysteries on CD. We listen to them in the car. I like this option as opposed to the new kind with the headphones because we can enjoy them as a family.
2. First - thank you for providing free movies during spring break. My kids and I enjoyed a couple of them. Second – the theater was too dark with the lights off. Sometimes it's hard to see when taking my kids to the bathroom. Third – we also enjoy the “free” kids' movies but the selection downstairs YS can sometimes be slim pickings.
3. We attended a movie today in the library auditorium. I don't know that we will come again. There were children talking, shrieking and crying throughout the movie. I understand that parents appreciate having a place that can bring their young children where they don't have to be as strict with their children as in a regular movie theater. But they should try to have some consideration for the rest of the audience. I only saw ONE mother bother to take her crying child out – the rest just expected us to put up with their crying children. Much can be done by the library staff in setting expectations – for example, when the movie is introduced, staff could remind parents to please take their disruptive children out. The ushers could have asked a few people to leave but I saw no evidence that they were doing so. Please consider this in the future. Thanks.
4. Could you put a sticker on the videos with the running time if it is covered up or only on the disc itself?
5. To be more green friendly it would be nice to have a bike rack that you could lock up your bike frame (instead of tire which could be removed). With the price of gas more people should hopefully ride their bikes more often.
6. I am interested in a computer class (specifically Microsoft Word) and am in hopes that one can be started this summer.
7. Two comments regarding the directional arrows in public parking lot.

### UNSIGNED COMMENTS:

1. My thanks to all who bought the apron display together. I've long appreciated the art of the apron and so enjoyed seeing the nostalgic collection! – Next? Maybe hankies?
2. Put all books of a series together to make them easier to find.
3. One comment complimenting library staff.