

## PATRON COMPLIMENTS AND CONCERNS – SEPTEMBER 2008

### SIGNED COMMENTS:

1. I am very happy with the library and the ladies who are so nice when checking books out both day and night, also the ladies who help you find an author or a book. I've had a broken hand and surgery and have enjoyed reading and all the help from the ladies.

### UNSIGNED COMMENTS:

1. Please enforce cell phone rules in Reading Room.
2. More privacy at the computers. People seem to read what I'm doing, very uncomfortable feeling.
3. The folks at the reference desk are always so helpful with the people using the computers. Sometimes it's very hectic and people are very impatient (me included). They're always just great at helping and dealing with any and all problems. It's not easy dealing with the public and the computers can be temperamental (so can the public). Thanks from a frequent computer user.