

PATRON COMPLIMENTS AND CONCERNS – OCTOBER 2008

SIGNED COMMENTS:

1. Having enjoyed several of your Books and Bites selections last season (and not able to attend the discussions on Thursday evenings), is there any chance of having a second discussion time?
2. I like that I can get a library card when I am seven.
3. We love the Move & Groove! Please bring the program on a regular basis for preschoolers. Even if you alternate between the Move & Groove and Storytimes – we would love to participate with dancing.
4. At 7:00 p.m. Friday, Sept. 19, I could not park at the library due to the fact there were cars from people attending a Center for the Arts activity. This has happened before. The library parking lot fills up and there is no room for library patrons. There are not signs of enforcement to tell people not to park in the library parking lot. Possibly a change could be made.
5. I think it's absurd when one places a book on hold that one has to arrive at the library when the doors open on the day the hold expires – otherwise, it's sent back. Therefore, I think the hold date should be listed as one day earlier because if someone arrives, say in the afternoon of the expiration date, it's tough.
6. I liked this library because it was a safe place to encourage my children to read. I was very disappointed to find my child watching a TV here rather than looking for a book. My child was easily drawn away by a program I do not approve of. I hope you will consider removing the TV (at least to a closed room, but hopefully all together). Reading strengthens the imagination, whereas, most TV programs simply desensitize the mind. Libraries used to have a very common rule "ssh...please be quiet". The TV could be heard coming down the stairs. Need I say more?
7. Have "novel" section for busy parents – just a small selection of choices. Quick grabs to go.

UNSIGNED COMMENTS:

1. I think kids under the age of 18 should be able to use a computer here at the library. What if they need to do homework?
2. Please consider having the reference desk handle new or replacement library cards – these are time consuming and hold up the check out line tremendously.
3. Love, love, love the redone bathrooms in the lower level! Great for my preschooler...and me! Thanks for a job well done.
4. The Library is a great place to be and I love the books. Thanks for being the best library!