

## PATRON COMPLIMENTS AND CONCERNS – MAY 2009

### SIGNED COMMENTS:

1. I have been a library card holder for years and years and years. I have never seen a class offered in “how to play chess”. I would really appreciate if you could offer a class to the public. Thank you.

### UNSIGNED COMMENTS:

1. I came here to print a word document for class and I was told that I cannot access word from the computers that have the internet, my doc is saved on my e-mail and I cannot access the internet on computers that have word. That is ridiculous.
2. For someone who depends on his local (and tax supported) library for internet access, among many other things, the down right lethargic and molasses-like speed of the majority of the internet computers appalls me. There is no reason to put up with this level of functionality – or lack thereof.
3. Hand sanitizers and tissues at all work stations or why not swine flu.

In addition, there were four comments about security gate alarm going off while checking out books.