

PATRON COMPLIMENTS AND CONCERNS – SEPTEMBER 2009

SIGNED COMMENTS:

1. As regular visitors to Midland, we really wish we could obtain a library card to use while we're here. We have library cards in other cities and it doesn't seem to be a problem. Could this service be added in Midland?

UNSIGNED COMMENTS:

1. Hello, I absolutely love public libraries and the service they provide to the public. I am happy to pay taxes for them. I have lived in many cities and visited many libraries, yet this is the only one I have encountered that charges for DVDs. Why is this? Are you not financially able to provide DVDs for free? I have used libraries with thousands of DVDs, way more than provided here, yet they have been free. Please consider changing your policy to adopt a more normal procedure for a public library.