

PATRON COMPLIMENTS AND CONCERNS – OCTOBER 2009

SIGNED COMMENTS:

1. Just a suggestion for your website – as far as logging in to check my account, etc. I have to enter my number (ID) each and every time. Is there a way for you to add the option to remember my ID? It's not like our login numbers are short ones – they are pretty long. Thanks!
2. Our family, especially my granddaughter, was disappointed that the library did not participate in the "Tourist in our Town" event last weekend. She loved the event.
3. Why do you always have your speakers on a Thursday evening? That is choir night for most churches in Midland.

UNSIGNED COMMENTS:

1. Please do ask people to waste their time online applying for a temporary library card when it doesn't work.
2. Your librarians are always so helpful and patient with my multitude of questions. I appreciate them so much. Blessings to all.
3. I love the flowers outside. The community read event is wonderful, too.
4. Tonight, and the previous night, while using the library's laptop in the nonfiction section, the wireless would cut out every five minutes. It was virtually unusable. Please correct this situation, as many people depend on the library's wireless services.