

## PATRON COMPLIMENTS AND CONCERNS – FEBRUARY 2010

### SIGNED COMMENTS:

1. As regular users of the library and as Midland citizens who are proud of the services the library provides as well as the size and scope of the resources available, we are extremely disappointed that now cell phones are allowed in the building. This annoying, growing, horrible habit is inconsiderate and extremely disturbing. We are so sorry that this degrading annoyance is allowed.
2. How about cram night for college students?
3. When driving into parking lot, in spaces facing the building (spaces 7, 8, 9 from circle around) the sewer is dropping. When I park there, my car drops into the “groove” and takes extra gas to get out again. This is dropping steadily since summer 2009.
4. I think you should increase the charge for holding books to \$1.00. It’s still way cheaper than buying at the store!
5. I much prefer new books (and reviews) that can be reserved to books on a topic.

### UNSIGNED COMMENTS:

1. Instead of using our library card number to log in on the computer, have a username so I don’t need my card and it doesn’t take forever to punch in the numbers.