

PATRON COMPLIMENTS AND CONCERNS – May 2010

SIGNED COMMENTS:

1. I come to the library at least once a week – sometimes twice a week with my children, 8, 6, and 4. I really enjoy your children's department. We never leave empty handed from books, movies, coloring pictures to crafts. We just want to say "Thank you". Your staff is always helpful.
2. The library staff here is awesome! My complaint is that with shortened hours the public is suffering! It is understandable that in a tough economy budgets must be cut, however, would you cut literacy and the link to knowledge and education? That's absurd! Has anyone even bothered to count the number of patrons who visit the library daily? As a frequent patron, I can tell you there are many, many people. Since opening later, patrons in excess of 20 line up in the mornings to be let in. What kind of service cuts back on a healthy business? Please consider adding more staff and opening for longer hours. The public would benefit greatly from it!

UNSIGNED COMMENTS:

None