

## 2003 MIDLAND PHONE BOOK CORRECTIONS SBC Publishes Incorrect City Phone Numbers

The government section of the September 2003 SBC phone book contains several incorrect phone numbers for the City of Midland due to errors caused by SBC Communications.

Please keep the following phone list handy for all your City of Midland needs.

<b>Midland City Hall, 333 W. Ellsworth St.</b>	
City Hall Main Line	837-3300
Building Department	837-3383
Citizen Comment Line	837-3400
City Assessor	837-3334
City Attorney	837-3395
City Clerk	837-3310
City Manager	837-3301
City Treasurer	837-3315
Downtown Development Authority	839-8433
Engineering Department	837-3348
Finance Department	837-3322
Human Resources	837-3357
Parking Violations	837-3320
Planning/Housing Department	837-3374
Purchasing	837-3331
Water & Wastewater Office Billing	837-3341
TDD-City Hall Midland	837-3399
<b>Other City Offices-</b>	
Barstow Airport, 2800 Airport Rd.	835-3231
Midland Cemetery Sexton, 3220 Orchard Dr.	832-2807
Dial-A-Ride, 4811 N. Saginaw Rd.	837-6940
Fire Department-	
Emergency Only	911
Administrative Office, 816 E. Haley St.	837-3410
Fire Prevention Office	837-3413
Grace A. Dow Memorial Library	
1710 W. St. Andrews	
General Library Information	837-3430
Reference Questions	837-3449
Check Out/Renewals/Overdues	837-3457
TDD-Library	837-3472
Youth Services	837-3466



<b>Midland Community Television Studio</b>		837-3474
1710 W. St. Andrews		
<b>Currie Municipal Golf Courses</b>		839-9600
1300 Currie Pkwy		
Par 3 & Driving Range, 1305 Currie Pkwy		631-2580
<b>Parks &amp; Recreation, 4811 N. Saginaw Rd.</b>		837-6930
Plymouth Park (information)		837-6930
Recreation Office		837-6930
City Forest		835-7011
Plymouth Park Pool		631-6750
Civic Arena, 515 E. Collins Midland		832-8438
Emerson Park		835-4971
<b>Municipal Service Center, 4811 N. Saginaw Rd</b>		837-6900
Dept. of Public Services Office		837-6900
Refuse Collection		837-6900
Street Maintenance		837-6900
City Garage		837-6900
<b>Police Department, 2727 Rodd St.</b>		
Emergency		911
Administrative Office		631-5716
Community Relations/Crime Prevention Office		839-4648
DARE Office		839-4718
Detective Bureau		631-4244
Parking Violations	See City Hall Listing	
Records Bureau		631-5642
<b>Senior Citizen Apartments—</b>		
Riverside Place Apts., 400 E Main St.		837-3535
Washington Woods Apts., 821 Cambridge St.		837-3494
<b>Utilities Department—</b>		
Emergency Calls—		
Sewer		837-3500
Water		837-3515
Administration & Customer Service		837-3341
Landfill, 4311 E. Ashman St.		839-9577
Wastewater Plant, 2125 Austin St.		837-3500
Water Plant, 2607 Bay City Rd.		837-3515



# At Your Service...

A Newsletter for the Citizens of the City of Midland

October 2003



## Parks and Recreation Commission Wants Your Two Cents!

What do you think about the City's park system? How about recreational facilities in Midland? Give your "two cents" on these and other parks and recreation-related topics as the Parks and Recreation Commission prepares to update the City of Midland Parks Master Plan.

"Citizen input is a very important step in the Parks Master Plan update process," said Director of Public Services Marty McGuire. "It allows the master plan to better reflect the parks and recreation opportunities that our citizens would enjoy having and would like to see implemented."

The Parks Master Plan is updated every five years and helps the City of Midland in planning its long- and short-term parks goals. The plan also makes the City of Midland eligible for grants administered through the Michigan Department of Natural Resources.

Two methods will be used to collect citizen input:

First, a community survey will be randomly mailed to 1000 city households in late fall. Citizens receiving the survey are encouraged to complete and return the questionnaire.

The second method will be a community open house scheduled for Wednesday, November 5 from 3 p.m. until 7 p.m. in City Hall Council Chambers, 333 W. Ellsworth St. The event is open to the public and citizens are encouraged to drop by at any point during the open house to talk about opportunities and deficiencies of the city park system.

Results of the survey and open house will be shared at a public meeting yet to be announced. Recommendation for, and adoption of, the Parks Master Plan will occur during the upcoming year with plenty of additional opportunity for citizen review and comment.

For questions or further information on the Parks Master Plan update, please contact the City of Midland Parks and Recreation Department at 989-837-6900.

## Fall Leaf Collection Begins October 27

The City of Midland fall leaf collection program begins Monday, October 27 in area B followed by areas C, D, and A (see map). When the majority of leaves have been collected citywide, a final collection round will be announced. A street sweeper will thoroughly clean each area after its final collection. The streets will not be swept until the leaf removal program has been completed.

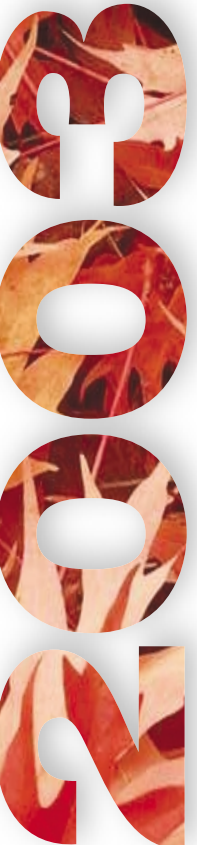
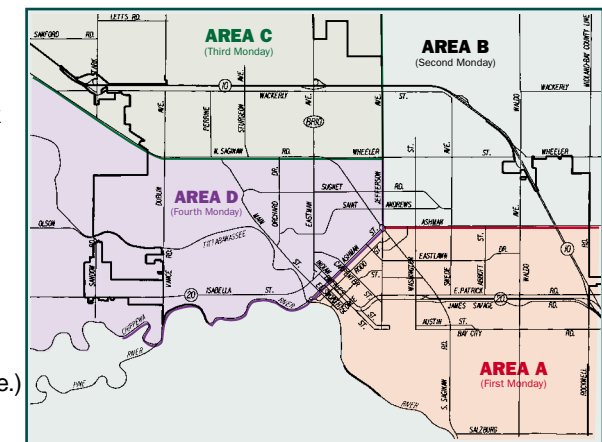
As collection nears your area, rake leaves into the gutter. Leave at least one foot of gutter space between the leaf pile and the curb. Residents on major streets (see list) should place leaves on the outlawn and not in the street.

Check the following sources to monitor collection progress:

- Call the Leaf Hotline at 837-3405 for daily status of leaf collection crews;
- Check the MGTV-5 message board for a daily update;
- Visit the City of Midland website, [www.midland-mi.org](http://www.midland-mi.org) - look under What's New
- Call the Department of Public Services at 837-6900.

### Major Streets(these streets should place leaves on outlawn; all others should rake into the gutter)

Ashman St. (from Circle to Main St.)	Isabella St.
Bay City Rd.	Lyon Rd.
Buttles St.	Main St.
Eastman Ave.	Patrick Rd.
George and Cronkright Sts. (between Indian and Ellsworth)	(Indian to west of Waldo Ave.)
Indian St.	Rodd St.
	Saginaw Rd.



### At Your Service...

is produced by the City Manager's Office,  
333 W. Ellsworth, Midland, MI 48640.  
Selina Crosby Tisdale, editor 837-3304

**Midland City Council**  
R. Drummond Black, Ward I / Mayor  
Daryl Griggs, Ward II  
Hollis McKeag, Ward III  
Mary Currie, Ward IV  
Marty Wazbinski, Ward V / Mayor Pro Tem

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# Flood Facts

The City of Midland proudly participates in the National Flood Insurance Program (NFIP) Community Rating System (CRS). Midland's participation in the CRS enables city property owners and renters to receive a reduction in flood insurance premiums.

By doing things like sharing public information on flooding, flood mapping, and other flood management activities the City of Midland has successfully lowered its CRS rating from a Class 9 to a Class 6 – the best rating in the State of Michigan!

Publishing the following flood safety information not only helps Midland with the CRS but, more importantly, helps your family know what to do and how to prepare for an overland flooding event.

Floodplain maps are available in the City of Midland Planning Department. If you would like to know more about your property's susceptibility to overland flooding, please contact the Planning Department at 989-837-3374.



## Flood Proofing Your Property

There are tasks around the yard and home that, when done on a routine basis, help prevent storm sewer backups and overland flooding:

- Clean gutters, downspouts and roof drains of leaves and seeds and inspect and reconnect or replace any broken or damaged downspouts.
- Replace eroded or settled soil around the home to maintain a positive slope away from the foundation.
- Keep the water away from your home or building by re-grading your lot or by building a small floodwall or earthen berm. These methods work if your lot is large enough, if flooding is not too deep and if your property is not in the floodway. The Building Department can provide more information on this subject.
- Another approach is to make your walls waterproof and place watertight closures over the doorways. This method is not recommended for houses with basements or if water will get more than two feet deep. Any alteration to your building or land requires a permit from the Building Department and it's best to check with them before beginning any building or land-altering project.

## Flood Insurance and Other Flood Inquiries

Some things you need to know about flood insurance include:

- flood damage is not covered by your homeowner's policy;
- there is a 30 day waiting period before flood insurance coverage goes into effect;
- you can purchase up to \$250,000 of flood insurance for your home;
- any property owner or renter in the City of Midland can purchase flood insurance;
  - flood insurance can be purchased through any insurance agent whether you live in the flood plain or not.

The City Planning Department can answer questions you might have regarding the flood hazard status of your property. The department also has Flood Insurance Rate Maps (FIRM) for those parts of the community located within the Special Flood Hazard Area (SFHA) and can identify whether or not your property is included.

## Flood Preparedness

The best time to take action to avoid flood damage and stay safe is before a flood ever happens. More people die from flood-related causes than any other natural hazard. The best thing you can do to stay safe and avoid property damage is to be prepared for a flood and follow established floodplain regulations. Here are some things to check:

### Before a flood event...

- Find out if you live in a flood prone area. Talk to your neighbors, especially those living in Midland during the 1986 flood. Remember that the next flood could be larger than previous floods.
- Buy Flood Insurance. A protection against floods is not covered under a homeowner's policy. Keep your policies and list of personal property in a safe place.
- Be alert to weather conditions. Check your local radio station for emergency flood information released by the National Weather Service.
- Make a list of personal property- including all furniture, clothing, valuables, etc. Take photographs or videos of your home and property inside and out. Keep your property list and photographs in a place where they won't be damaged in a flood.
- Determine the safest evacuation route to higher ground from your home or business.
- Keep a portable radio, first aid kit, emergency food, water and cooking utensils, cash and credit cards, animal carriers and other pet provisions ready for use; make sure your flashlights are in working order.
- Make sure all family members know how to turn off gas, electricity, and water. Teach children how to call 911 in an emergency.

### During a flood...

- Move to higher ground and stay there.
- Call 911 for any flood emergencies.
- Use your portable radio and stay tuned to a local station; follow all emergency instructions.
- Stay away from the banks of flooded washes and rivers.

CAUTION

**Flood Waters – The Most Dangerous!**  
Rushing water from floods and flash floods is extremely deceptive and dangerous. It is possible to be swept away in floodwaters only one foot deep. Remember:

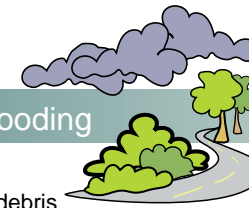
1. Police barricades are there for your protection. DO NOT DRIVE AROUND THEM.
2. Walking or driving through floodwaters is the most dangerous thing you can do.

### After a flood...

- Flood dangers do not end when water begins to recede.
- Stay clear of disaster areas.
- Check for structural damage before entering a building.
- Turn off the electricity before entering a flood-damaged building.
- Be alert for gas leaks and use a flashlight to inspect for damage.
- Don't smoke or use candles, lanterns or open flames unless you know the gas has been shut off and the area has been well ventilated.
- Stay away from downed or broken power lines and electrical wires. Report any downed power lines to Consumers Energy at 1-800-477-5050 or call 911.
- Do not handle electrical equipment in wet areas inside or outside of a structure.
- Begin clean-up measures as soon as possible to avoid health hazards.
- Do not consume food, water or medicine that has come in contact with floodwaters.
- Find out how to repair any property damage that may have occurred. See, for example, the [American Red Cross](#) publication entitled "Repairing Your Flooded Home" for a good step-by-step process to get started with flood repairs.

## Street Sense - Avoid Street Flooding

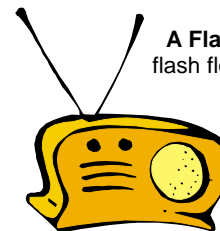
While city crews clear off street drains (catch basins) on a routine basis, leaves and other debris can quickly accumulate between scheduled maintenance. Here are some steps you can take to help maintain catch basins near your property...



- Adopt-a-Catch Basin near your home and commit to checking it periodically and clearing away debris. This will help snowmelt and rainwater drain quickly and easily and minimize street flooding.
- Do not rake leaves, grass or other debris into the street. When raking leaves into the street for fall collection, be sure to keep them one foot away from the curb to allow for drainage.
- Do not dispose of chemicals or yard waste into catch basins. This includes oil, paint, antifreeze and paint thinner. These materials will accumulate over time and cause blockages, kill aquatic life and vegetation and contribute to the pollution of our lakes and streams.
- In the event of street flooding, never remove manhole covers. This is dangerous and could result in personal injury. Unauthorized removal of a manhole cover is prohibited by city ordinance. If a sanitary sewer manhole cover is lifted, it will increase water entering the sanitary sewer system and cause otherwise avoidable sewer backups into basements.
- Immediately report all manhole covers that are missing or offset by calling the City's Sewer Emergency phone number at 989-837-3500.

## Flood Warning and Safety

If Midland County is under a flood advisory, information will be posted on Charter Cable MGTV-5, WMPX 1490 AM and WMRX 97.7 FM. You can also check the Midland County Emergency Information Hotline at 1-888-TELL-MORE when conditions look threatening.



**A Flash Flood Watch** means heavy rains could result in flash floods in specific areas.

**A Flash Flood Warning** means flash flooding is imminent in specific areas. Be alert and be prepared for the possibility of a flood emergency.

**A Flood Warning** from the National Weather Service means flooding is occurring or will occur soon. Evacuate if you are told to do so.

## Family Disaster Plan

Every family needs to plan for what might happen. Take a moment to talk with your family about:

- What types of disasters might happen (fire, flood, tornado)
- What you should do to prepare (like creating your family disaster kit)
- What to do if you are asked to evacuate or leave your home including...
  - Where to meet away from your home in case of fire (like a neighbor's house or the corner of the street);
  - Where to meet outside of your neighborhood if you must evacuate (like a friend or relative's house)
  - Where to call to "check in" if you become separated from your family during a disaster. Memorize the phone number of a friend or family member who lives elsewhere so that you can report where you are and your family can find you.
- Talk with your neighbors about disaster plans. Find out whom in your neighborhood has a special skill like a doctor.

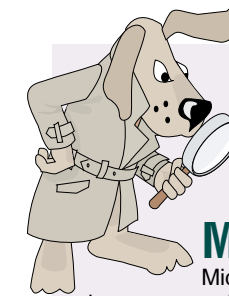


## Littering Contributes to Flooding

Properly disposing of your yard waste, tree limbs and litter can make a big difference in minimizing flooding.

State of Michigan regulations prohibit dumping or throwing anything into ditches or streams. Even grass clippings and branches can accumulate and plug waterways and keep water from draining properly during rainstorms and snowmelt. Every piece of trash can contribute to flooding.

If your property is located next to a ditch or stream, please keep the banks clear of brush and debris. Call the City Engineering Department for assistance with major blockages such as downed trees at 989-837-3348 or if you see dumping or debris in ditches or streams.



## Neighborhood Watch... On the Grow

More than eight neighborhoods throughout the City of Midland have formed Neighborhood Watch groups during the past year thanks to a concentrated effort to revitalize the program.

"Neighborhood Watch is a great way for citizens to help keep crime out of our community," said Community Relations Officer Chad Schieber, who has worked to get citizens more involved with Neighborhood Watch.

While it's the responsibility of the Midland Police Department to protect the community and enforce the law, neighbors can help by watching out for each other and reporting suspicious activity.

"Criminals avoid areas where they know eyes and ears are watching and listening for things that are out of the normal everyday activity for that neighborhood," said Schieber.

All it takes to start a Neighborhood Watch Program in your neighborhood is a block captain and neighbors who are willing to participate. You and your neighbors will receive formalized training on how to watch for and report suspicious activities.

Neighborhood Watch areas have the added benefit of being informed of various crime trends in our community.

To start a Neighborhood Watch program in your area, contact Community Relations Officer Chad Schieber at the Midland Police Department, 989-839-4648.

Areas with Active Neighborhood Watch Programs

- Chestnut Hill Dr.
- Meadowbrook Dr.
- E. Haley St.
- Eastlawn Dr.
- Carolina St.
- Ohio St.
- Virginia St.
- Woodland Place
- Jay/ Clay St. Area
- Bay City Rd.
- Campau Dr.
- Drake St.
- Dilloway Dr.
- Downtown Midland
- Smith/Riggie St. area