

Communicating with Citizens

www.midland-mi.org/mediaroom

You name it, we've got it! In addition to this calendar, there are many ways to find out about City services, programs, and events...

www

WEBSITE: Your number one source for City information is www.midland-mi.org. You'll find recent news releases, details about various City services, online bill payment features, interactive forms, City Council agendas and minutes, videos, and more!



MEDIA ROOM: Our Media Room web page (www.midland-mi.org/new/MediaRoom.htm) is your one-stop-shop for links to all of the City's communications tools, such as press releases, newsletters, and our weekly e-newsletter, City Hall News, to name a few. The page also has a video viewing area, with a wide selection of videos from our award-winning "City in 15" news show.



FACEBOOK: We're on Facebook! Become a friend at www.facebook.com/CityofMidlandMI for key City news.



VIDEO:

- **MGTV-96:** watch live and replayed meetings of City Council and City boards and commissions, plus a local government message board and "City in 15" news show about services, programs, and events.

- **On-demand streaming video:** through the City's website, this free service lets you watch programming as it occurs or play past, archived programs online (DSL or broadband connection to Internet required).

- **YouTube:** another helpful, free online source for City videos. Each month, the City posts new short and informative videos from our news magazine, "City in 15", at www.youtube.com/citymidland.



GOVERNMENT INFORMATION CENTER: Visit this section on the first floor of the Grace A. Dow Memorial Library for City Council meeting agendas and reference materials, plus copies of the City budget, annual reports, newsletters, and more.



ACTION LINE FORMS: Have a question or inquiry for the City? If so, check out our Action Line Request service on the City's website (www.midland-mi.org). There you'll find user-friendly request forms for everything from street repairs to parking ticket inquiries.



E-MAIL / VOICEMAIL: Send an e-mail to cityhall@midland-mi.org or leave a message on our Citizen Comment Line, 989-837-3400. Messages are forwarded to the appropriate departments for quick response or informational purposes.

CALL US: Don't forget about the phone numbers at the back of this calendar if you need to talk to a specific department.

Above & Beyond

Over the years, the City of Midland has been recognized for outstanding customer service, safety, and technological innovations. Likewise, City staff continually prove - both on and off the job - that they are committed not only to our Midland customers, but also to the wider Great Lakes Bay Region (and beyond) through community service.



We hope to spotlight the many ways in which your City government and its employees are working to enhance the community. Visit the City's website (www.midland-mi.org) to learn about how your municipality is going above and beyond, in service to others.

If you have a story to share about a City of Midland employee or department that went above and beyond to serve the community, tell us about it! Use a simple form online at www.midland-mi.org, or call 989-837-3307 with your story.

Midland's Geographic Information System (GIS)

www.midland-mi.org/GIS

The City's Geographic Information System (GIS) provides comprehensive access to city-related data and amenities in an easy-to-use, interactive map. The map includes property details, park locations, zoning, land use, and aerial photography.

With GIS, Midlanders can easily determine if their property is in a floodplain, which City Council member serves their neighborhood, or if their residence is near a park or school.

The GIS website also features a gallery of high-quality individual maps that contain specific data on topics such as floodplains, voting districts, and sidewalks that are plowed by City work crews, to name a few. These maps are available for print or download.

GIS is administered through the Information Services Department. For more information, call 989-837-3364.

